

DFW Fiber Fest 2022 Registration FAQ

1. How are classes organized in the registration system?

Classes are grouped by session groups based on their designators and listed in order of their location/room number of the class. Please note that our [2022 Planning Sheet](#) has classes listed by room number.

2. Class Session Group Designators and their meanings, in the order they are displayed in the system

TA - Thursday ALL Day

TM - Thursday Morning

TP - Thursday Afternoon

FA - Friday ALL Day

FM - Friday Morning

FP - Friday Afternoon

SA - Saturday Multi Sessions

SMP – is a 6 hour class covering Saturday Morning and Afternoon timeslots

SPE – is a 6 hour class covering Saturday Afternoon and Evening timeslots

SM - Saturday Morning

SP - Saturday Afternoon

SE - Saturday Evening

HM - Sunday Morning

3. Why should I pay attention to the designators?

The class names in their listing and description have the designators appended to assist with two things:

- a. If there is more than one session of a class, you know you grabbed the right one.
- b. If there is a class conflict, having the designator in the name makes it easier to resolve the conflict.

4. Can I register using my smart phone?

Yes, but due to the length of the class list and the layout we have to use, we recommend using your PC/Mac or tablet/iPad for a better experience.

5. What forms of payment can be used?

- a. Credit Card only – the security code for your CC will be required at check out.

6. Will we be allowed to modify our registrations in the new system?

No. Changes — class additions, exchanges or cancellations — can NOT be done online through the registration process. Please send email to classes@dfwfiberfest.org. Your change or class addition will be handled ASAP. A fee may be charged for changes or cancellations.

7. Can we register for more than one person?

One registration per email address is still enforced. If you need to register for another user, make sure you have their email address and payment information.

8. What major changes do we need to know about for registration

- a. Sold out classes will not display in the list at all. So, if you cannot find it, the class is full.
- b. Buttons instead of check boxes or radio buttons to select classes.

9. Why are the buttons a big deal?

The buttons change name based on the action that can be taken.

- a. All buttons in a section are labeled Select, if nothing in that session group is already selected.
- b. Once a class in a session group is selected by clicking its Select button, the label changes to Selected.
- c. If a session in the same group is selected, the button labels for the classes you DID NOT select, change to Switch
- d. If you want to clear your selection for a session group but don't want another class in the group, you must use click the Selected button to reset its label to Select.

10. How to clear a conflict?

- a. The system will let you pick classes that cause a timing conflict. E.g. Thursday all day and then select a Thursday Afternoon class. However, it will pop up a warning (utterly useless one) telling you there is a conflict to clear when you try to go to the next page.
- b. So pay attention to your choices and try to avoid them because you will lose precious time finding the conflict to clear it.