DFW Fiber Fest 2023 Registration FAQ

1. How are classes organized in the registration system?

   Classes are grouped by session groups based on their designators and listed in order of their location/room number of the class. Please note that our 2023 Planning Sheet has classes listed by room number.

2. Class Session Group Designators and their meanings, in the order they are displayed in the system

   TA - Thursday ALL Day
   TM - Thursday Morning
   TP - Thursday Afternoon
   FA - Friday ALL Day
   FM - Friday Morning
   FP - Friday Afternoon
   FPSM – Friday Afternoon and Saturday Morning – 6 hour session
   SA - Saturday ALL Day
   SM - Saturday Morning
   SP - Saturday Afternoon
   SE - Saturday Evening
   HM - Sunday Morning

3. Why should I pay attention to the designators?

   The class names in their listing and description have the designators appended to assist with two things:
   a. If there is more than one session of a class, you know you grabbed the right one.
   b. If there is a class conflict, having the designator in the name makes it easier to resolve the conflict.

4. Can I register using my smart phone?

   Yes, but due to the length of the class list and the layout we have to use, we recommend using your PC/Mac or tablet/iPad for a better experience.

5. What forms of payment can be used?

   a. Credit Card only – the security code for your CC will be required at check out.

6. Will we be allowed to modify our registrations in the new system?

   No. Changes — class additions, exchanges or cancellations — can NOT be done online through the registration process. Please send the changes you need to classes@dfwfiberfest.org. Your change or class addition will be handled ASAP. A fee may be charged for changes or cancellations. Our refund policy is posted on our website.

7. Can we register for more than one person?

   One registration per email address is still enforced. If you need to register for another user, make sure you have their email address and payment information.

8. What major changes do we need to know about for registration

   a. Sold out classes will not display in the list at all. So, if you cannot find it, the class is full.
   b. Buttons instead of check boxes or radio buttons to select classes.

9. Why are the buttons a big deal?

The buttons change name based on the action that can be taken.

    a. All buttons in a section are labeled Select, if nothing in that session group is already selected.
    b. Once a class in a session group is selected by clicking its Select button, the label changes to Selected.
    c. If a session in the same group is selected, the button labels for the classes you DID NOT select, change to Switch
    d. If you want to clear your selection for a session group but don't want another class in the group, you must use click the Selected button to reset its label to Select.

10. How to clear a conflict?
    a. The system will let you pick classes that cause a timing conflict. E.g. Thursday all day and then select a Thursday Afternoon class. However, it will pop up a warning (utterly useless one) telling you there is a conflict to clear when you try to go to the next page.
        1. For Mobile Users the window for this hides the x very well:
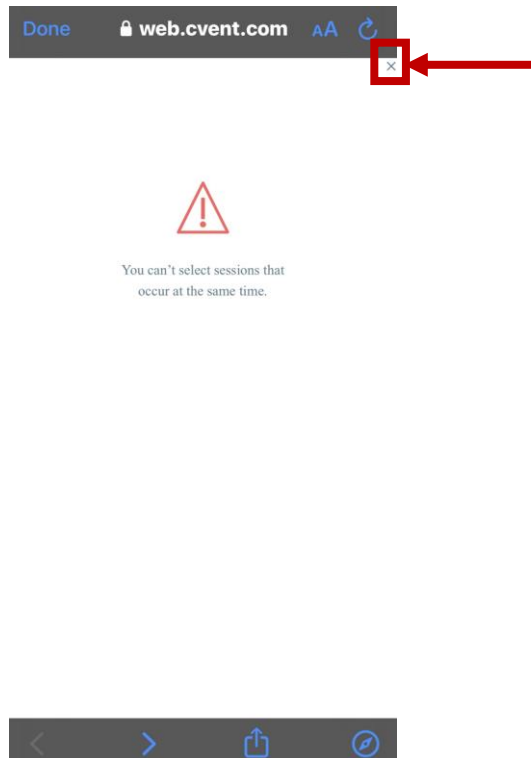
    b. So pay attention to your choices and try to avoid them because you will lose precious time finding the conflict to clear it.

11. We have added the option to donate to our scholarship fund as part of this year's registration. If you choose to donate, enter a value of $5 or more when you get to that page. It will be added to your total and your confirmation email will have the amount listed, so you can use that for tax purposes.